

Terms and conditions applying to Tanylan Farm Holidays – 2010

1. Your Booking

Party leader must be at least 18 years of age at the time of booking. _Provisional bookings can be made by telephone and held for seven days. The reservation will be confirmed on receipt of deposit. Once the booking is confirmed the customer is responsible for the total cost of the holiday.

2. Payment

A deposit of 20% of the total cost is required. Balance is due 4 weeks before the start of your holiday. If you book less than 4 weeks before your arrival date, payment of total holiday cost is due straight away. Cheques made payable to Tanylan Farm Holidays. If any payment due in relation to your booking is not made by the appropriate date, we are entitled to assume that you wish to cancel your booking.

3. Cancellations

If you wish to, or have to, cancel your booking, please telephone A.S.A.P. and we will make every effort to re-let the pitch and make a refund of monies paid. If, however we are unsuccessful, we will not be able to offer a refund. We would recommend that holiday insurance be taken out.

4. Arrival and Departure

You may arrive at 10a.m. providing the pitch is available for you. On departure day you are required to leave your pitch by 4p.m.

5. Your Pitch

Pitch price includes free hot water in showers and for dish washing.

6. Pets

We welcome pets on our site. Only 2 dogs per pitch please. If you decide to bring your pet with you, they should not be left unattended, and dogs should be kept on a lead within the boundaries of the campsite.

7. Confidentiality

For the purpose of the data protection act 1998 Tanylan Farm Holidays is the sole data controller of all personal data provided by customers and prospective customers. In order to process your booking we need to collect certain personal details from you for example, names, addresses, credit/debit card or other payment details and special requirements such as those relating to any disabilities or medical conditions which may affect your holiday arrangements. We need to process and store your personal details for our own administration, market analysis and operational reviews. We would also like to store these details for future marketing purposes e.g. brochures and special offers. We will never disclose your names, contact details and booking preferences to any other individuals, companies, or organisations.

8. Booking Conditions

These booking conditions were updated in January 2010 and supersede all previous editions. Subsequent editions may supersede these booking conditions. Your statutory rights are not affected by anything contained within these booking conditions.